

WHEN IT COMES TO GETTING RESULTS, THE LEADER'S ABILITY TO ENABLE EMPLOYEES TO RESOLVE CONFLICT IS A KEY FACTOR THAT LEADS TO ORGANIZATIONAL SUCCESS



Productive conflict? It's almost an oxymoron.

Conflict is an uncomfortable but unavoidable part of every workplace. While conflict is simply a difference in opinion involving strong emotions, it often plays out through destructive or even toxic behaviors (arguing, gossiping, exclusion). Side effects of destructive conflict include low morale, a toxic workplace culture, and high employee turnover. Yet conflict—if done right—is integral to organizational success.

Today's struggle leads to tomorrow's breakthrough. The first step towards this success?

Learn how to transform conflict in your organization! Everything DiSC® Productive Conflict addresses this paradox by empowering your organization to harness the power of conflict. Through combining personalized insights from DiSC® with the proven science of cognitive behavioral theory, participants learn to transform their destructive behaviors into more productive responses, ultimately improving workplace relationships and results.

How we handle conflict has a huge impact on our professional and personal relationships. Unresolved anger, stress, and frustration over a situation can damage relationships beyond repair and impact employee performance.

AN INVESTMENT IN YOUR EMPLOYEES:



Increases Performance



Retains Talent



Drives Creativity & Innovation



Creates better Collaboration





Everything DiSC Productive Conflict Workshop, paired with the Everything DiSC Productive Conflict Profile, will help your employees curb destructive thoughts and behaviors so that conflict can become more productive, ultimately improving workplace results and relationships. Learning objectives include:

- Appreciate how their style of handling conflict affects their peers
- Learn how to “catch” themselves when going down a destructive conflict path
- Discover how to reframe a conflict situation and choose more productive behaviors
- Build a common language across your organization around appropriate conflict behavior

After the workshop, participants will increase their insight into what drives conflict and what can be done to handle it more productively when it occurs. They will realize how shifting their way of seeing conflict can open up new possibilities and outcomes to its resolution. Productive conflict can lead to positive change, and with a little exploration of what drives it, we can learn to resolve it more quickly, confidently, and professionally.

WHO SHOULD ATTEND?

Executives
Managers
Team Leaders
Individual Contributors

READY TO GET STARTED?

Here’s how to implement a successful conflict resolution workshop in three easy steps:

1. Decide – I’ll help you decide who gets the training and why.
2. Prepare – I will customize your workshop to exceed your expectations.
3. Deliver – I will deliver the training in a fun and engaging way that will help make the learning stick.



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